

Citizens' Performance Review of THA Administration Dec 2021-Dec 2022

Executive Summary of Poll Results

The Citizens' Poll of the THA's performance for the year December 2021 to December 2022, the first of its kind in Tobago, was held between December 4th, 2022 and December 17th, 2022.

The Poll asked a sample of the population currently resident in Tobago to rate various aspects of the performance of the Administration and Minority Council with responses of: **(a) Excellent (b) Good (c) Above Average (d) Average (e) Below Average (f) Poor (g) Very Poor (h) Not sure**

The 315 poll responses revealed that the majority of respondents had the opinion that the Administration's overall performance was below average or worse. The results to the question "*How would you rate the **overall performance of the THA Administration** over the last year?*" are shown in Figure 1. Only 5.7% and 7.9% indicated that the performance was Excellent and Good respectively.

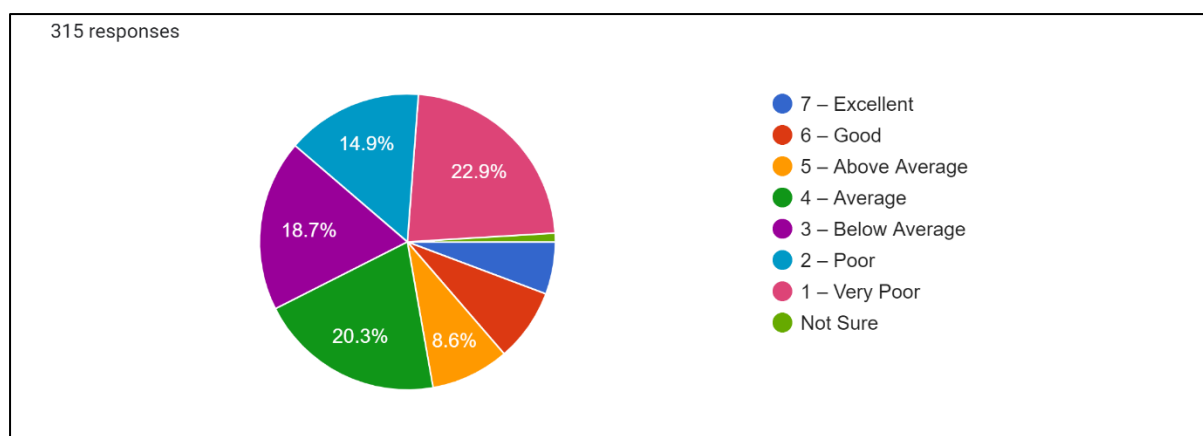


Figure 1 Responses to the Poll Question: "How would you rate the overall performance of the THA Administration over the last year?"

The full poll results along with 100 additional comments made by the respondents are available on the Facebook page of Tobago CivilNET:

[Tobago CivilNET | Facebook](#)

The poll was delivered through the web, and results have a 6% margin of error (so results can be 6% higher or lower than indicated). Our aim was not for scientific certainty, but rather to determine popular opinion and generate data against which information in subsequent years could be measured. This is meant to be an annual undertaking, which, if taken seriously by the population, can become a viable tool of communication feedback from the citizens to those charged with their governance.

Participation in this first poll was limited to online, and the citizens were informed through all areas of media, inclusive of social media, newspaper, tv, radio, email, and also, by word-of-mouth. This Poll only tracked 2 pieces of participant-identifiers: (1) Electoral District (2) Age group. All 15 Districts participated, as well as all age groups from 18 to 65+

This poll was administered by Tobago CivilNET and the Tobago Council of Elders.